

How to use the 'Click & Collect' Service

- When you've added all items to your basket, proceed to checkout.
- You will be prompted to log in to your account if you have not done so already.
- You will need to enter or select your home address first for insurance purposes.
- If collecting from a school, please enter your child's name and form in the 'Special Instructions' box and click 'Submit'. (This helps the school notify you when your order is ready).
- On the next page you will be able to select a click & collect option from the drop down menu. If selecting a school option, please note that only orders for that school's uniform are eligible unless arranged previously. Not all of our stores offer a click & collect service, currently this is only available at our Stockport, Cheadle Hulme and Altrincham stores.

Delivery Zone



If you wish to reserve your item and pickup in store, please select below which store you would like to collect your order from.

Please Choose a Delivery Zone

- UK (Mainland)
- Islands and Highlands
- Pickup QES (QES only)
- Pickup Edenhurst School
- Pickup from our Head Office
- Pickup Cheadle Hulme branch
- Pickup Kings School (Kings only)
- Pickup Abbotsholme School
- Pickup Altrincham branch
- Pickup AGSB (AGSB only)
- Pickup Giggleswick School
- Pickup Bishops School
- Pickup Terra Nova School

- When you have made the selection click 'Submit' and proceed to payment as normal. You will not be charged for delivery. ***If you need items urgently, please note click & collect orders can take up to 10 days to be delivered to school as we only send orders once a week.***
- If you are having problems with this process, please call our Customer Services team on 0161 476 7216 or email us at web@monkhouse.com.